



Minutes of the Meeting held on Tuesday 12 January 2016 At the Deepings Practice

Present: Mrs Margaret Parkinson (Chair), Mr Jim Winstone (Vice Chair), Mrs Daphne Harrison (Secretary), Mrs Heather Purlant (Treasurer), Mrs Marion Brown (Car Scheme Co-ordinator), Mrs Jennifer Blake, Mrs Sybil Hopkins, Mrs Janet Quinn, Mrs Pat Talbot. Mrs Jackie Sterling, Dr K Rigg - The Deepings Practice. Mrs Helen Perkin, Ms Catherine Pridgeon - co-opted members.

1. Chair Person's opening remarks

The Chair opened the meeting and wished everyone a Happy and Prosperous New Year. She then welcomed Mr Clive Yates who was to speak to us about Carers and Young Carers.

2. Apologies: Mr David Wragg

3. Clive Yates – Carers and Young Carers.

Clive Yates gave a very interesting and enlightening presentation on young carers. The group were surprised at the number of young carers in Lincoln and the young age of those caring for family members. Clive distributed leaflets and contact details and is to make his power point presentation available to the secretary.

The talk and presentation was very well received by the PPG and the Chair thanked Clive for his time in coming to the Group meeting,

4. Minutes of the last meeting

The minutes of the last meeting held on Tuesday 10 November were agreed.

Proposed by Mrs Jennifer Blake and seconded by Mr Jim Winstone.

5. Matters Arising

Item 8b.2. Voluntary Car Scheme Co-ordinator. The Chair thanked the Vice Chair for his efforts in producing and distributing the posters advertising the vacancy for a voluntary co-ordinator. This had produced lots of inquiries and a potential volunteer was to be interviewed that week.

6. Treasurer's Report

The Treasurer reported that the main account stood at £746.74 and the car scheme account at £391.96.

Proposed by Mrs Janet Quinn and seconded by Mrs Marion Brown.

7. Car Scheme Co-ordinators Report

Number of requests

Month	Requests	Cancelled	Journeys	Mileage Covered
November	203	24	190	2600
December	194	10	182	2621

Proposed by Mrs Heather Purlant and seconded by Mrs Helen Perkins

8. Drivers Evening

The Chair proposed that a drivers evening be held and the 8th March was suggested as a suitable date. The treasurer is to contact suitable venues and agree with the details with the Chair.

Proposed by Mrs Margaret Parkinson and seconded by Mrs Pat Talbot.

9. Building Development Group

Building works are likely to be carried out between February and August. Disruption in the surgery during the work was very likely with areas being closed off and doctors and nurses moving around temporary rooms. The PPG would be asked to help guide patients through and around the confusion during the initial stages of the work.

Proposed by Mrs Helen Perkins and seconded by Mrs Heather Purlant

10. PPG Objectives – Practice Survey

The patient survey questionnaire would be discussed by the partners on Monday 18th January following which the survey would be carried out weeks beginning 8th and 15th February. The secretary was asked to contact the group and draw up a rota.

11. Practice Update

Waiting times for blood test appointments were back to approximately 1week from the 3 week wait which some patients had experienced.

12. Any other Business

A complaint had been received about appointments at the Glinton surgery. Some patients felt that fewer appointments were available in comparison to recent years. It was explained that this was not necessarily the case and that an appointment could always be requested at the Deeping Surgery if one was not available at Glinton. Also some patients felt that the rotation of the reception staff was less personal and that they preferred a familiar face. The procedures will be monitored.

13. Date of next meeting: Tuesday 8th March 2016. 2.00 p.m. at the Deepings Practice.

There being no other business the meeting closed at 3.15 p.m.

