



Minutes of the Meeting held on
Tuesday 8 January 2019
At the Deepings Practice

Present: Mrs M Parkinson (Chair), Mrs Heather Purllant (Treasurer), Mrs Jenny Blake, Miss Linda Moment, Mr Graham Harris, Mr David Wragg, Mrs Janet Quinn,

Mr Alan Mckie – Car Scheme Co-ordinator
Dr E Asplin, Ms Jackie Wright – The Deepings Practice

1. **Chair Person's opening remarks**

The Chair welcomed those present and wished them a Happy New Year

We were told that Mr Gordan Stewart had stepped down from the car scheme due to ill health and that Mr Alan McKie has taken over with some extra help. The driver whose policy needed updating has been advised that the additional insurance has been agreed by the executive. See note attached to minutes

2. **Apologies**, Mrs Daphne Harrison

3. **Minutes of the Last Meeting**

The minutes of the last meeting were read and agreed.

Proposed Linda Moment, 2nd Heather Purllant

4. **Matters Arising**

There were no matters arising.

5. **Treasurers Report**

The treasurer reported that the additional insurance was £32.45
The Base account holds £2259.32 and car account £192.61

Proposed Jenny Blake, 2nd Graham Harris

6. **Car Scheme Report**

Car Scheme Report - overall about the same as last year. There were some problems with parking at hospitals in Lincolnshire with drivers having to clock in and out and sometimes go to reception to show badges and patient letters of appointment. The hospitals are using Lincs ANPR.

There has been a request from Deeping St James parish council for information about the car scheme to be put in the local notice board as Delaines Buses are no longer going via Broadgate Lane. People have asked if the car scheme can be used for visiting patients in hospital. It was felt that if this did not compromise hospital appointments it should be left to the discretion of the drivers to decide.

In November there were 148 journeys, 156 passengers and 2049 miles covered by 24 drivers, December - 108 journeys, 130 passengers and 1600 miles covered. There are at present 25 drivers. All drivers need to advise their insurers and when new badges are applied for they need to be up to date on the safeguarding issues and any general information.

7. PPG Objectives

Following her presentation in December, Denise is looking into promoting assistance and support for patients and carers and also the need to talk about how information gets out into the public domain. Maybe updating by February for next meeting in March.

8. Fund Raising

Jenny has done a fantastic job and has a cheque from Waitrose for £310. This can be applied for annually. Tesco and Co op are more specific in requirements.

9. Practice update

- still recruiting but have one new receptionist, two admin and one partner Dr Asim starting in March. Dr Nolan Hughes retires at the end of March.

- Mrs Parkinson felt the patients needed help with finding the room required. Rather than waiting at reception which was very busy PPG members could direct people to destination. There seems to be a slight problem with self booking to do with birth dates!! This is to be looked at.

- Appointments - There are about 20 no shows each week.

10. Promotion of PPG

- Later in the year a PPG promotion day to attract younger people to the group.

11. Any other Business

Linda Moment, asked what the practice did for Mental Health and was told that nothing was done at this time with nothing in the pipeline.

Heather Purllant said there were ongoing complaints about the dispensary and also the length of time for doctors appointments. Dr Asplin said there were enough appointments but not enough doctors. Graham said there was some issue with medications having different content which disagreed with some patients. Dr Asplin said that several drugs were unavailable at any one time.

Mrs Quinn said that Mrs Sybil Hopkins had passed away in November and that condolences had been passed on to her family.

There was a rumour going around that Glington surgery was closing and being used as access for new houses being built behind the car park. This is untrue and will not happen as the surgery own this land.

14. **Date of next meeting:**

Next meeting 12 March 2019 at 2 pm

There being no other business the meeting closed at 1510 with thanks for attendance

Signed:.....

Margaret Parkinson

Chair Deeping and Glington Patient Participation Group