



**Minutes of the Meeting held on
Tuesday 14 May 2019
At the Deepings Practice**

Present:

Miss Linda Moment (Chair for the meeting), Mrs Heather Purlant (Treasurer), Mrs Daphne Harrison (Secretary), Mr Graham Harris, Mrs Janet Quinn,

Ms Jackie Wright – The Deepings Practice

1. Chair Person's opening remarks

Linda Moment opened the meeting and welcomed those able to attend. She explained that she was chairing the meeting in the absence of Margaret Parkinson.

2. Apologies:

Mrs Margaret Parkinson, Mrs Jenny Blake, Mr David Wragg, Mr Alan Mckie, Dr Asplin.

3. Minutes of the Last Meeting

The minutes of the last meeting were read and agreed.

Proposed: Mrs Heather Purlant Seconded: Miss Linda Moment

4. Matters Arising

There were no matters arising.

5. Treasurers Report

The Base account holds £2572.65 and car account £237.61, which includes £100 grant from Lincolnshire County Council

Proposed Mr Graham Harris and Seconded by Mrs Janet Quinn

6. Car Scheme Report

The expected report arrived with the Secretary the day after the meeting and is included in the minutes below:

Lincolnshire Report 2019				
Month	Miles	Journeys	Passengers	Drivers
January	1971	147	151	26
February	1624	111	116	26

March	1568	127	140	25
April	2248	146	155	25

7. PPG Objectives

- i. Promote the benefits of the patient text messaging service which sends reminders about appointments and flu jabs amongst others and importantly can be used by the patient to cancel appointments which can be offered to others.
- ii. Jackie Wright is to contact Denise Holden with a view to getting the PPG involvement back on track

8. Fund Raising

This is continuous at the moment – to be discussed at the next meeting.

9. Practice update

- i. Doctors Nolan-Hughes, Herbert and Wilson leaving the practice.
- ii. Three doctors due to commence shortly
- iii. Doctors now attend Rose Lodge and Braeburn House routinely which is proving to be timesaving and beneficial to the care homes and the practice.
- iv. The number of medical support staff has been increased to three nurse practitioners.
- v. A new team in Dispensary with improved positive feedback

10. Promotion of PPG

See item 7i. It was suggested the PPG profile could be raised by helping in the surgery sign patients up to the text messaging service. The group were told that any time given would be appreciated and at the same time we could explain why we were there and encourage more interest in the PPG. There is no formal rota - half an hour or more – whatever time you can spare on any day. Forms will be on reception. Don't forget to mention PPG.

11. Any other Business

Jackie was asked if higher seats could be provided in the nurses' station waiting area. It was felt that for some patients the higher chairs in the main waiting area was too far for some patients for the more distant consulting rooms. Jackie is to look into this.

Disabled parking – it had been noted that 3 persons ignored this when visiting the WELL pharmacy. The new extended car park has adequate spaces. Can WELL be asked to encourage customers to respect the disabled parking spaces?

14. Date of next meeting:

9th July 2019 at the Deepings Practice

There being no other business the meeting closed at 1450.

Signed:.....
 Margaret Parkinson
 Chair Deeping and Glington Patient Participation Group