



THE DEEPINGS AND GLINTON PATIENT PARTICIPATION GROUP
MINUTES OF THE MEETING HELD ON TUESDAY 12TH SEPTEMBER 2017
AT THE DEEPINGS PRACTICE

1. Present: Mrs Margaret Parkinson, Chairman; Mrs Heather Purllant, Treasurer; Mrs Marion Brown, temporary Secretary; Mr Gordon Stewart, Car Scheme Co-ordinator; Mrs Helen Perkins, Mrs Janet Quinn, Mr Dave Wragg, Members.

Miss Jackie Wright and Dr E Asplin, The Deepings Practice.

Also present - Mr Graham Harris and Miss Linda Moment.

2. Apologies: Mrs Daphne Harrison, Secretary, Mrs Jenny Blake and Mrs Pat Talbot, members. Also Mrs Stephanie Balderson who had wished to come as an observer but couldn't come.

3. Minutes: The minutes of the meeting held on Tuesday 11th July were read and agreed correct. Proposed accepted by Mrs. Janet Quinn, and seconded by Mrs Heather Purllant.

4. Treasurer's Report: There is £193.14p in the car scheme account which includes £50 grant recently received from Lincolnshire County Council, and £1,088.94 in the base reward account. Details proposed accepted by Mr Dave Wragg and seconded by Mrs Helen Perkins.

5. Car Scheme Co-ordinator's Report:
A supply of receipt books had been received from Lincolnshire County Council and these would be the last supplied by them. A new source of receipt books would need to be found for the future.

Data for July - there were 17 drivers but only 16 were operational. 123 journeys were made with 141 passengers and 1,971 miles covered. The estimated mileage for September was 2,400 miles. There were two new drivers in the pipeline. A mouse for the computer and a mobile phone had been purchased at a total cost of £31.50. Proposed accepted by Mrs Heather Purllant and seconded by Mrs Helen Perkins. Mr Stewart then retired from the meeting to man the car scheme phone as his fellow co-ordinator was away on holiday.

6. PPG Objectives: Volunteers were required to assist at the flu clinics on Saturdays 23rd September and 14th October.

Survey - the usual appointment complaints were noted. The 8am daily release of GP appointments would continue and be monitored. The same day emergency clinic allows patients to be seen by a doctor, (not their named GP), on the same day. Normal appointments are currently between 2-4 weeks ahead. The main increase in length of time before an appointment is available is due to the fact that patients use the service much more regularly than 6 or 7 years ago.

7. Fundraising: A letter requesting consideration of helping to fund the car scheme had been sent to all parish councils. The Chairman asked that an additional email be sent re non-receipt of annual grant from Lincolnshire County Council in the past two years.

Mrs Jenny Blake was making progress with the application forms for assistance from Waitrose.

8. Practice Update: A male physiotherapist had joined the staff this week until Christmas. Recruiting of GPs and an additional Nurse Practitioner was proving difficult as no-one was coming forward. One practice nurse had retired and a replacement was being sought. Also recruitment of a part-time dispensary delivery driver and a dispensary assistant was in progress. A medical student was doing a two week placement seeing patients in surgery; those patients could see a GP afterwards if they wished. Two successful Saturday morning clinics had been completed at the Deepings, entry being via the side door so that the whole building was not used. Two Registrars had joined the Practice, Emily Orr for 12 months and Kirsty Fletton for 4 months.

Mr Graham Harris asked why the car park always appeared to be full when not many people were in the waiting room. Miss Jackie Wright explained that there were lots of rooms being used throughout the building that were not obvious, plus staff parking now that there was no separate car park for them.

9. Constitution: Once again this would have to be deferred until after the AGM as the Secretary was not able to attend and she had all the paperwork.

10. Promotion of PPG: The Chairman asked all committee members to do their best to promote the PPG to patients, and perhaps take the opportunity to talk to patients about the PPG during flu clinic sessions where time allowed.

11. AOB: None.

The next meeting would be the AGM on Tuesday 14th November. The Chairman, Secretary and Treasurer would stand again unless other proposals were received by the Secretary. Linda Moment was to be considered as a full committee member.

The meeting closed at 3pm.